

Welcome to the GED® Tuesdays for Teachers Webinar

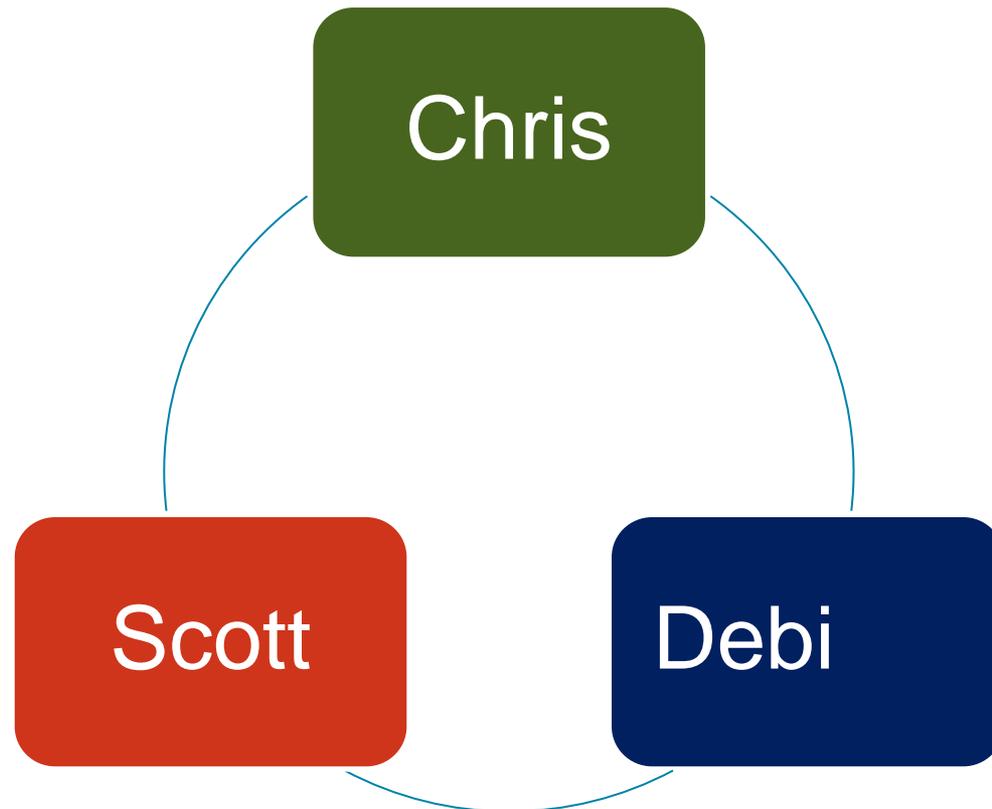
- The webinar will start at 3:30 p.m. (EDT), 2:30 p.m. (CDT).
- If you have a technical question, please type it into the question panel.
- When you log on, check your audio to make sure your headphones are working properly. If you use your phone to call in, be sure to enter the appropriate codes.
 - If you do not hear anything during your audio test, look on the dashboard. Open the “audio” tab and select the option you prefer.
- You will not hear the presenters until 3:30 p.m. when the webinar goes live.
- Check the chat box to see any messages from the presenters.
- Thank you for joining us today.

Online Proctored GED Test Pilot

Q1 2021



WELCOME



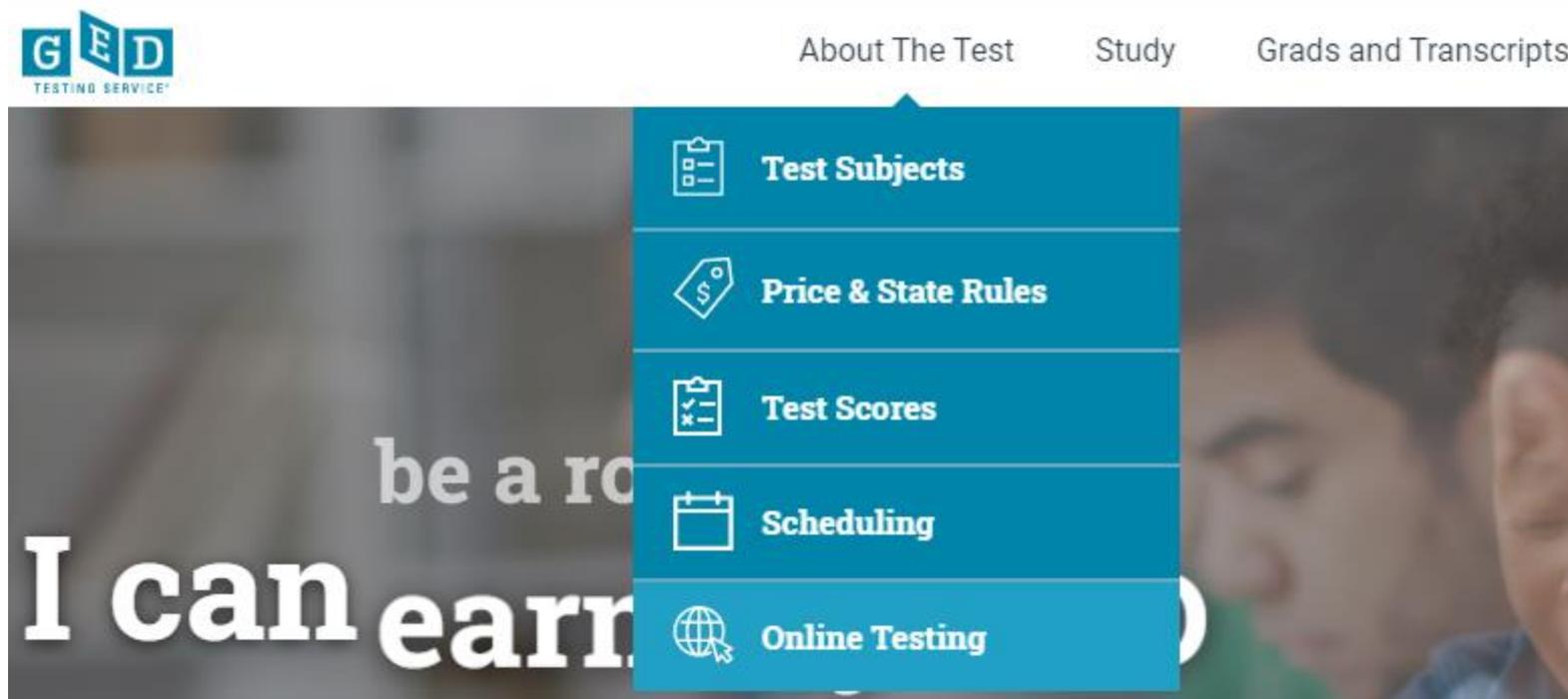
Today's Agenda

- OP Overview & Where You Can Find Information
- Student Experience - What's New
- Preparing Students for their OP test
- Troubleshooting Issues
- Q & A

Learn More About Online Proctored GED Test



OP Overview on GED.com



Resources for Educators



Search

English - US

Educators & Admins

About The Test

Study

Grads and Transcripts

Blog

Log In

SIGN UP

GED Program Overview

Teaching the GED® Test

State Policies

Test Administration

[Become a Test Center](#)

[Managing Your Test Center](#)

[Administration Policies](#)

Online Proctored GED Test Pilot

Information and additional resources related to student eligibility, testing considerations, timing/schedule of pilot and policies:

Webinars

[Educator Webinar Part 1](#) - Password: **2n+@H8%\$**

[Educator Webinar Part 1 Slide Deck](#)

[Password for Webinar Part 2](#): **9C=V19X.**

[Educator Webinar Part 2 Slide Deck](#)



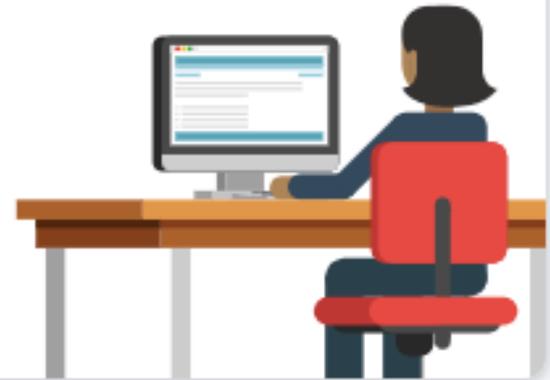
Student Home Page

BETA

Online testing now available!

Take your GED tests from the comfort of your home, while securely monitored by an online proctor.

[SCHEDULE](#) [LEARN MORE](#)



You can create a student account to see for yourself. On the GED Manager home page in the Helpful Links section, click "[Explore the student experience by creating an account on our new "demo" site.](#)"

If you don't have GED Manager access you can create a real student account. Use a different email address than the one you use as an educator and enter "Candidate" for your fictitious student's last name.

Learn More Page

BETA

About Online GED Testing

Take your GED test from the comfort of your home, while securely monitored by an online proctor.



Overview



Learn More: What's Needed

What's Needed to Test Online



Computer, Webcam, Internet

You need a computer with webcam and reliable internet.



Private Workspace

The room should have four walls, a closed door and no distractions.



Government-issued ID

We will verify your government-issued ID when you check-in for your test.



'Green' GED Ready Score

You must take a GED Ready practice test and score 'green' within the last 60 days for each subject in which you want to test online.

Learn More: How It Works

How It Works

- 1** Perform a [system test](#) to make sure your computer, webcam and internet connection meet the requirements for testing online.
- 2** Schedule your online test within 60 days of scoring 'green' on a GED Ready practice test.
- 3** Log in to GED.com 30 minutes before your test appointment to launch your test.
- 4** Follow the on-screen steps to check-in for your test including verifying your system, I.D. and workspace.
- 5** Take your test while an online proctor monitors you just like they do at a test center.

Before Test Day

Run a System Test

It's important to do a system test on your computer **before** test day to make sure your computer meets the [minimum requirements](#) for online testing. If you wait until the time of your exam to do the system test and something goes wrong, you won't be able to test and will lose your payment.

To do the system test, you will:

- Download and install the OnVUE software
- Follow each step to check your microphone, webcam and internet speed
- Take photos of yourself, your [government-issued ID](#) and your workspace using your webcam or mobile phone

[RUN SYSTEM TEST](#)

Prepare Your Workspace

You will be required to follow these rules for your workspace. If your workspace does not pass a room scan by the online proctor who is monitoring your test, you will not be able to proceed with the exam.

Here's how to prepare your workspace:

- Ensure the room has four walls, a closed door and no distractions
- Make sure no one comes into the room during the test
- Clear everything off your desk
- Turn off and unplug any additional monitors, projectors and televisions
- Place all personal items, mobile phones, headphones and watches out of reach
- Remove any food and drinks, with the exception of water in a clear glass if you choose

If You Need to Reschedule or Cancel

You can reschedule or cancel your test up to 30 minutes before your appointment time by logging in to your GED.com account. You will not be able to reschedule or cancel your test after your appointment time and will lose your payment if you are unable to test.

Check-in for Your Test

Check in for your exam 30 minutes ahead of your scheduled appointment time. If you are late to your appointment you can reschedule your online exam, but you will lose your payment for the missed appointment.

Prior to checking in

- Shut down ALL applications on your computer such as email, Facebook, chat, etc.
- For better internet connection, turn off wifi on other devices in your household (Movie streaming devices, TV, tablet, etc.)

How to launch your test

- Log in to your GED.com account
- Click "Launch" from the appointment card, which will take you to the OnVUE exam page
- From the OnVUE page, you can click "Check In" as early as 30 minutes before your exam time

Checking in

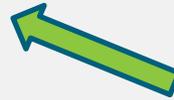
- After you click "Check In", follow the steps to complete the system test and to take photos of your government-issued ID and workspace
- You will then be placed in a queue for the next available proctor to begin your exam. This wait time does not count toward your exam time.



During the Test

Technical Assistance

- Onscreen chat with the proctor will be available, but the proctor will not answer any questions related to exam content
- If you have technical issues, refer to the [Troubleshooting](#) section below.



Onscreen Calculator

- You will not be able to use a physical calculator but will have access to an onscreen calculator during the exam. Practice with the [calculator tutorial](#)

Onscreen Scratch Pad

- You will have access to an onscreen scratch pad to take notes.

Open Scratch Pad

GED® Test - RLA - Candidate Name Time Remaining 00:26:32
Question 1 of 1
Highlight (3) Scratch Pad Flag for Review

page 1 page 2 page 3 page 4 page 5

Lessons on the Savanna
by Roland Smith

1. "I'm not so worried about time anymore," I said.

2. He smiled. "Good."

3. He led me to a tree where we could sit.

4. "You must climb where you can look down."

Which quotation from the passage supports the idea that Supeet is teaching the narrator a skill that requires patience?

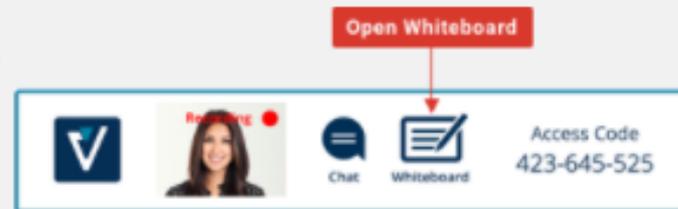
Close Scratch Pad

Scratch Pad
Cut Copy Paste Undo Redo

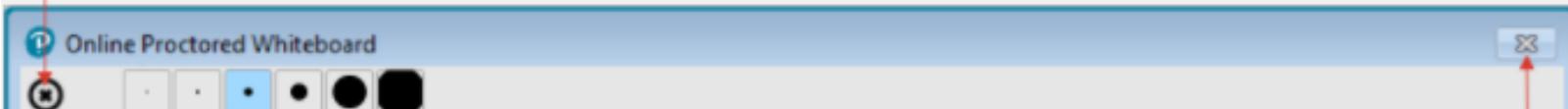
will be too busy to drink."
ch step was exaggerated
painfully slow."
hen we were boys we

Onscreen Whiteboard

- Watch our [Video: Online Testing Whiteboard Tutorial](#) to learn about the onscreen whiteboard, which you can use during the test to draw and write math calculations. Access the whiteboard during your test by clicking the 'Whiteboard' icon at the top of the screen.
- You can open and close the whiteboard and your notes will not be lost. The close button is the "x" icon located above the "Pen" tool in the top-left of the Whiteboard.
- Use the "Pen" tool to draw and write out your math problems
- Use the "Eraser" tool to erase parts of your work
- Use the left and right arrows to "undo" and "redo"
- The "Clear" button in the bottom left corner is used to erase the entire whiteboard and all your notes
- [Practice using the online whiteboard](#)



Close Whiteboard



Exam Rules

- Cheating is strictly prohibited
- You consent to being videotaped and recorded
- You must be in a private, walled room with a closed door
- No one is permitted in the room for any reason
- You may not leave your work area for any reason
- You cannot use a calculator or scratch paper to take physical notes
- No talking or reading out loud to yourself
- Personal items, mobile phones, headphones and watches must be out of reach
- Food, drinks, smoking and gum are prohibited
- You can only schedule one online test at a time. As soon as you complete an online test you can schedule another online test.

Breaking any of these rules will result in your exam being revoked, loss of payment, and you will be banned from testing in the future.

Troubleshooting

If you are having technical issues and your appointment time is approaching, we recommend you [reschedule](#) your test for a later time to allow yourself time to troubleshoot your issue.

If you missed your appointment due to technical difficulties please email our support team, at help@ged.com, with details on what happened. It could take us 4-5 business days to resolve your issue and reply back to you.

Weak Internet Connection

- Turn off wifi on other devices in your household (Movie streaming devices, TV, tablet, etc.)
- Hardwire into your internet connection or move closer to your wireless router
- If still having issues try restarting your computer

Webcam Not Detected

- For external webcams check the connecting cord. Unplug and plug back in.
- For built-in webcams try restarting your computer and relaunching the test.

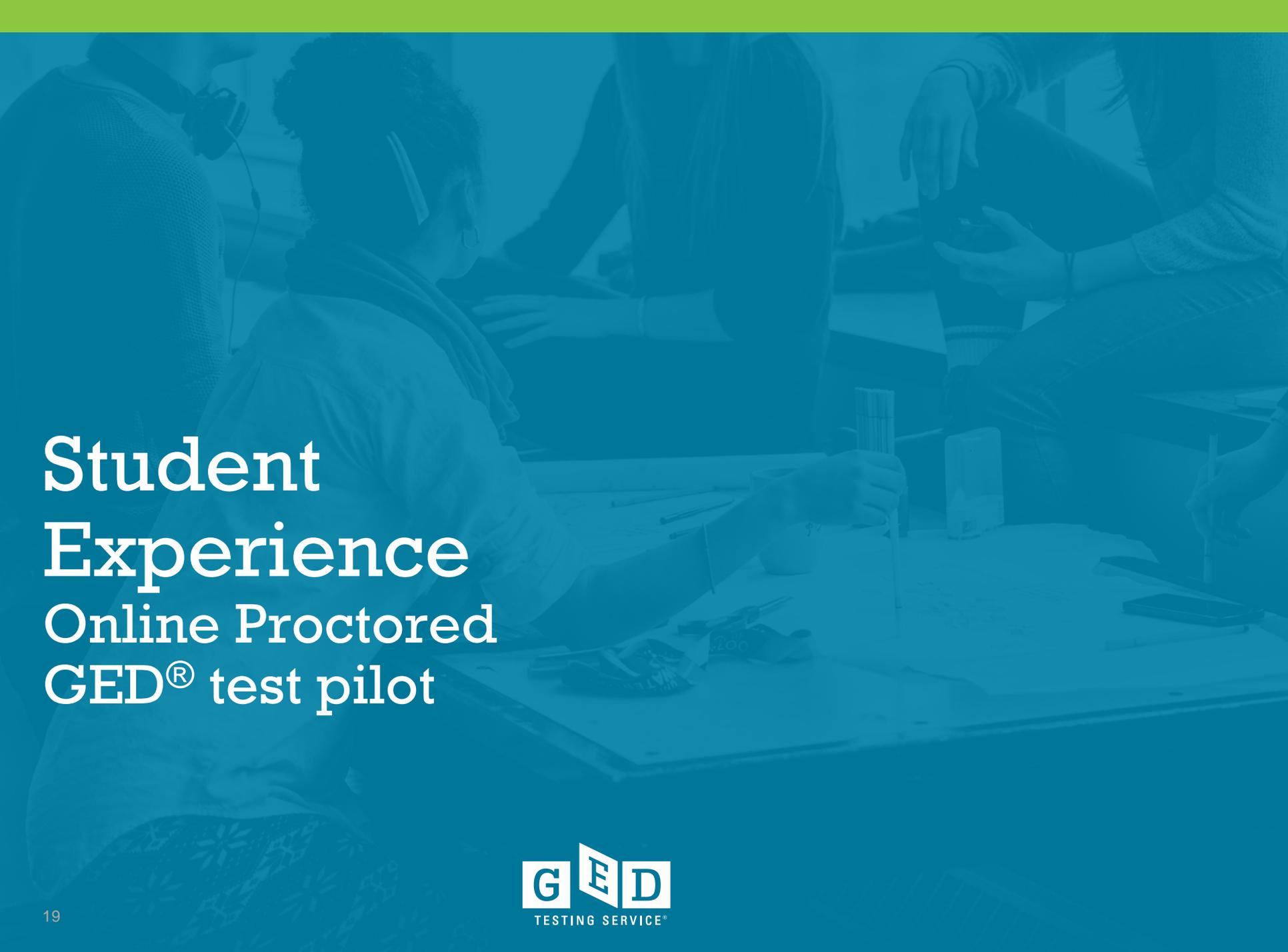
Long Wait Time for Proctor

- Don't worry, this wait time does not count toward your exam time.

Technical Difficulties During the Test

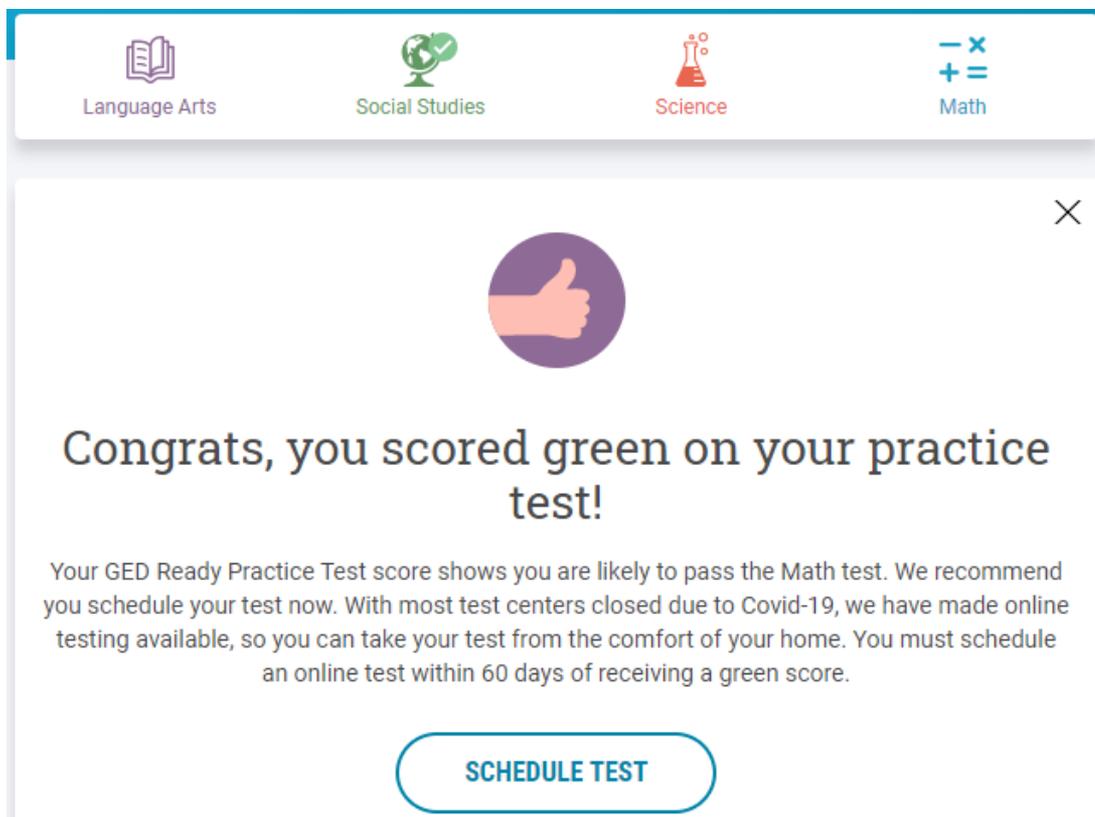
- If you are unable to complete your test, email help@ged.com with all details on what happened. It could take 4-5 business days for us to research and resolve your issues before you hear back. In the meantime, you can [reschedule](#) and take your test while we are resolving your

Firewall	We recommend taking the test on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.
Internet Browser	The newest version of Microsoft Edge, Safari, Chrome and Firefox.
Webcam	May be internal or external and connected to the computer.
Sound and Microphone	Verify the audio and microphone are not set on mute in Windows. Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Browser Settings	Internet Cookies must be enabled. Any Pop-up blocking settings must be disabled.
Device	All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.
Power	Make sure your computer is plugged into a power source.
Internet connection	A reliable and stable internet connection is required. We recommend taking your test on a wired network (internet cord plugged into your computer) as opposed to a wireless network (WiFi), but it is not required. Tethering to a mobile hotspot is not allowed.



Student Experience Online Proctored GED[®] test pilot

Student Scores Green on GED Ready Test



The screenshot shows a notification interface for the GED Ready Test. At the top, there is a navigation bar with four icons and labels: Language Arts (book icon), Social Studies (globe icon), Science (flask icon), and Math (calculator icon). The Math section is highlighted. Below the navigation bar is a large notification card with a thumbs-up icon, the text "Congrats, you scored green on your practice test!", and a paragraph of text: "Your GED Ready Practice Test score shows you are likely to pass the Math test. We recommend you schedule your test now. With most test centers closed due to Covid-19, we have made online testing available, so you can take your test from the comfort of your home. You must schedule an online test within 60 days of receiving a green score." At the bottom of the card is a blue button labeled "SCHEDULE TEST".

Language Arts Social Studies Science Math

×



Congrats, you scored green on your practice test!

Your GED Ready Practice Test score shows you are likely to pass the Math test. We recommend you schedule your test now. With most test centers closed due to Covid-19, we have made online testing available, so you can take your test from the comfort of your home. You must schedule an online test within 60 days of receiving a green score.

[SCHEDULE TEST](#)

Schedule Test to see Testing Options



Schedule GED® Test : Do you want to take your test online or in-person at a test center?



Online

Now you can take your GED tests online, from the comfort of your home. All you need is a computer, webcam, internet, and a private room. Run a [system check](#) to see if your computer meets requirements.

[Schedule Online Test](#)

[Learn more about online testing >](#)



In-Person at a Test Center

Take your GED test at a test center near you. Take any of the four test you want, with no restrictions.



Due to COVID-19 many of our testing locations are closed, so finding an in-person appointment might be difficult at this time.

[Schedule at a Test Center](#)

Schedule Online Test to Select Test Subject



Chat

Schedule GED® Test : Choose subject for online test

You are only eligible to take online tests in subjects that you've taken a GED Ready for, scored Green within the last 60 days, and once per subject. If you would like to schedule your test in another subject you can schedule an in-person test and take it at a test center.

- Reasoning Through Language Arts
- Mathematical Reasoning

By clicking 'Find an appointment', I signify that I have read, understand, and agree to the [Rules Agreement](#).

No, I don't wish to continue

Find an Appointment

Online Exam Policies

Agree to online exam policies

GED_OV: GED® Test

To take this exam in an online environment, please agree to the following terms and conditions.

By accessing this website and ticking the boxes hereunder you understand and agree to the terms set forth in this Candidate Agreement (“Agreement”). This Agreement is entered into by and between you as a test taker, Pearson VUE, a business of NCS Pearson, Inc., and your testing program owner (“Test Sponsor”). This Agreement represents your understanding and acceptance of Pearson VUE’s [Privacy and Cookies Policy](#) (“Privacy Policy”), [Terms and Conditions](#), and use of cookies to support your testing experience. You also understand, acknowledge and agree that the testing program sponsor has its own, possibly different, privacy policy.

By providing your personal information, as described in our [Privacy and Cookies Policy](#), you acknowledge and agree to the video and audio recording of your entire testing session and you agree to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE’s hub server, located in the USA, as the data processor, its authorized third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing program sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data and are or may be located outside of the United Kingdom, the European Union, and the European Economic Area; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing program sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.

If you choose to take the test through our online-proctoring platform, which is not mandatory in the event that there are other ways of taking the test as determined by the testing program sponsor, you and your computer will be monitored during your entire testing session in real time so that your face, voice, desk, and workspace will be captured and possibly recorded for the purposes of test quality, test security, and the integrity of the testing process. You understand, acknowledge and agree that you will be monitored at your location through audio, technology and video means so all activity at your location will be detectable by test proctors. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE’s or the test proctor’s sole discretion, witnessed while monitoring your testing session will be reported by Pearson VUE to the testing program sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

Online Exam Policies cont'd.

By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) detected as being present in your physical location, whether visible or not; or 2) overheard in any manner, whether physically detected through movement and making of noise or through sounds irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score. Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.

Facial Comparison Policy

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

NEXT

Select Language

Select exam language

GED_OV: GED® Test

What is your preferred language for the exam?

- English
- Spanish-Castilian

PREVIOUS

NEXT

Select content areas

GED_OV: GED® Test

Select the Content Areas you want to take during this appointment. To see the greatest number of available appointment times you may want to select one content area at a time. If you choose more than one content area for the same appointment, you will have a 10 minute break between each content area. Lunch breaks are not automatically scheduled so you will have to schedule separate appointments within the same day to allow for a lunch break.

Content Areas	Duration	Price
<input type="checkbox"/> MAT_OV: GED® Test - Mathematical Reasoning	112 minutes	USD 30.00

PREVIOUS

NEXT

Select Appointment Date

Find an appointment

GED_OV: GED® Test

Helpful hints:

- To avoid any issues on exam day, we recommend checking in to your exam 30 minutes before the scheduled start time. This allows optimal preparedness but does not guarantee an early admittance or start time.
- Some exams support delivery nearly 24 hours a day. Note whether you have chosen an early morning (01:00 or 01:00 AM) or midday (13:00 or 01:00 PM) appointment.

Select Date

[Why can't I find an available appointment?](#)

March 2021						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13

Select Appointment Time

Available start times: Wednesday, December 2, 2020

Do we have your correct time zone preference?

America/Chicago-CST [Change time zone](#)

*How do you want available times displayed?

12 HR

24 HR

*How do you want available times displayed?

12 HR

24 HR

Morning

Afternoon

12:00 AM

12:15 PM

12:15 AM

12:30 PM

12:30 AM

12:45 PM

12:45 AM

01:00 PM

01:00 AM

01:15 PM

01:15 AM

01:30 PM

01:30 AM

01:45 PM

*How do you want available times displayed?

12 HR

24 HR

Morning

Afternoon

00:00

12:15

00:15

12:30

00:30

12:45

00:45

13:00

01:00

13:15

01:15

13:30

01:30

13:45

Confirm Appointment Details

Cart

Description	Details	Price	Actions
Exam GED_OV: GED® Test Content Areas <ul style="list-style-type: none">MAT_OV: GED® Test - Mathematical Reasoning Language: English Exam Length: 120 minutes	Appointment Friday, May 1, 2020 Start Time: 12:00 PM CDT Change Appointment	30.00	Remove

Total Due

Subtotal:	30.00
Estimated Tax:	0.00
ESTIMATED TOTAL DUE:	USD 30.00

You can enter voucher/promotion codes on the payment screen.

Description	Details	Price	Actions
Exam GED_OV: GED® Test Content Areas	Appointment Tuesday, May 19, 2020 Start Time: 12:30 PM CDT	30.00	Remove

Agree to policies

GED Testing Service Policies

Admission Policy

Please note this exam is proctored in English only.

Before test day:

- Visit the "About GED Online Testing" page and review information on exam policies and procedures, system requirements, and the System Test
- Complete the required System Test from the same computer and in the same location you'll be using on exam day. Note: network firewalls often cause issues while trying to take your exam. Please consider taking your exam in a setting without a corporate firewall.
- Review the identification requirements:

Please be prepared to show one (1) valid form of unexpired, Government-issued personal ID. The Government-issued ID must have your signature and must have your photo.

The name on the registration must match the names on the Government issued ID exactly. Please verify that your name listed on your confirmation email matches your identification. **If your identification is not considered valid, you will not be permitted to take your exam and are unlikely to receive a refund.**

Examples of acceptable identification:

- Passport
- Driver's license
- Military ID (including spouse and dependents)
- Identification card (national or local)
- Registration card (such as green card, permanent resident, visa)

Note: We are unable to accept the following ID's for an online proctored exam:

- Renewal forms with expired ID's
- Government-issued name change documents with Government ID

ESTIMATED TOTAL DUE: USD 30.00

[PROCEED TO CHECKOUT](#)



Description	Details	Price	Actions
Exam GED_OV: GED® Test Content Areas	Appointment Tuesday, May 19, 2020 Start Time: 12:30 PM CDT	30.00	Remove

Agree to policies ✕

- Registration card (such as green card, permanent resident, visa)

Note: We are unable to accept the following ID's for an online proctored exam:

- Renewal forms with expired ID's
- Government-issued name change documents with Government ID

On test day:
We recommend logging into your account 30 minutes early to start the check-in process and to allow for any troubleshooting. If you are 15 minutes late after your scheduled exam time you will not be allowed to begin your exam and are unlikely to receive a refund.
How to launch your test:

- Log in to your GED.com account
- Click "Launch" from the appointment card, which will take you to the OnVUE exam page
- From the OnVUE exam page, click "Begin Exam" as early as 30 minutes before your exam time

Checking in:

- After you click "Begin Exam", follow the steps to complete the System Test and to take photos of your government issued photo I.D. and workspace
- You will then be placed in a queue for the next available proctor to begin your exam

Facial Comparison Policy
You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. **If you do not agree to the use of facial comparison technology during your testing session, do not accept this term.** You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

Reschedule Policy

ESTIMATED TOTAL DUE: USD 30.00

[PROCEED TO CHECKOUT](#)



Description	Details	Price	Actions
Exam GED_OV: GED® Test	Appointment Tuesday, May 19, 2020 Start Time: 12:30 PM CDT	30.00	Remove
Content Areas			

Agree to policies

Facial Comparison Policy

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. **If you do not agree to the use of facial comparison technology during your testing session, do not accept this term.** You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

Reschedule Policy

You can choose to reschedule your Online Proctored GED® Test on your GED.com "Appointments" page. Failure to reschedule before your appointment time or failure to appear for your appointment will result in the forfeiture of your exam fee and you will not be able to reschedule that subject to be taken online, but you can schedule a GED® Test to be taken at a physical test center.

Cancellation Policy

You can choose to cancel your Online Proctored GED® Test on your GED.com "Appointments" page. Failure to cancel before your appointment time or failure to appear for your appointment will result in the forfeiture of your exam fee and you will not be able to reschedule that subject to be taken online, but you can schedule a GED® Test to be taken at a physical test center.

Additional Information

This purchase is good for one attempt per practice test. If you choose to start your test at a later date or if your practice test is interrupted you may begin or resume by going to [GED.com](https://www.ged.com) and clicking the View My Schedule link on the Dashboard. Taking the practice test is not a guarantee that you will pass the GED® test. After you purchase your GED Ready™, you may begin the practice test immediately, but you must complete it within 120 days from date of purchase.

CANCEL

ACCEPT

ESTIMATED TOTAL DUE: USD 30.00

PROCEED TO CHECKOUT



Payment

Enter payment and billing

Order Total

Subtotal: 30.00

Estimated Tax: 0.00

ESTIMATED TOTAL DUE: USD 30.00

[Add Voucher or Promo Code](#) 
[What is this?](#)

Voucher/Promotion Code:

APPLY

Required information is marked with an asterisk (*).

Card Details

We accept the following cards:



*Card Type:

*Card Number:

(Do not include hyphens or spaces)

*Expiration Date:

*Cardholder's Name:

(Name as it appears on card)

Almost there...

Description	Details	Price
Exam GED_OV: GED® Test Content Areas <ul style="list-style-type: none">MAT_OV: GED® Test - Mathematical Reasoning Language: English Exam Length: 112 minutes	Appointment Wednesday, April 7, 2021 Check-in time: 02:30 PM CDT Start time: 03:00 PM CDT	30.00

Exams for

Name:
Christine Blaisdell

Order Total

Subtotal: 30.00
Tax: 0.00

TOTAL DUE: USD 0.00

[SUBMIT ORDER](#)

Test Appointment Confirmation

It's time to test your system

Order #: 0057-5542-7170

Your appointment is confirmed! An order confirmation containing important exam day information has been sent to:

What's next?

RUN A SYSTEM TEST

We need to verify that the computer and internet connection you plan to use on exam day meet the [minimum requirements](#) for online testing. It'll just take 5 minutes to run:

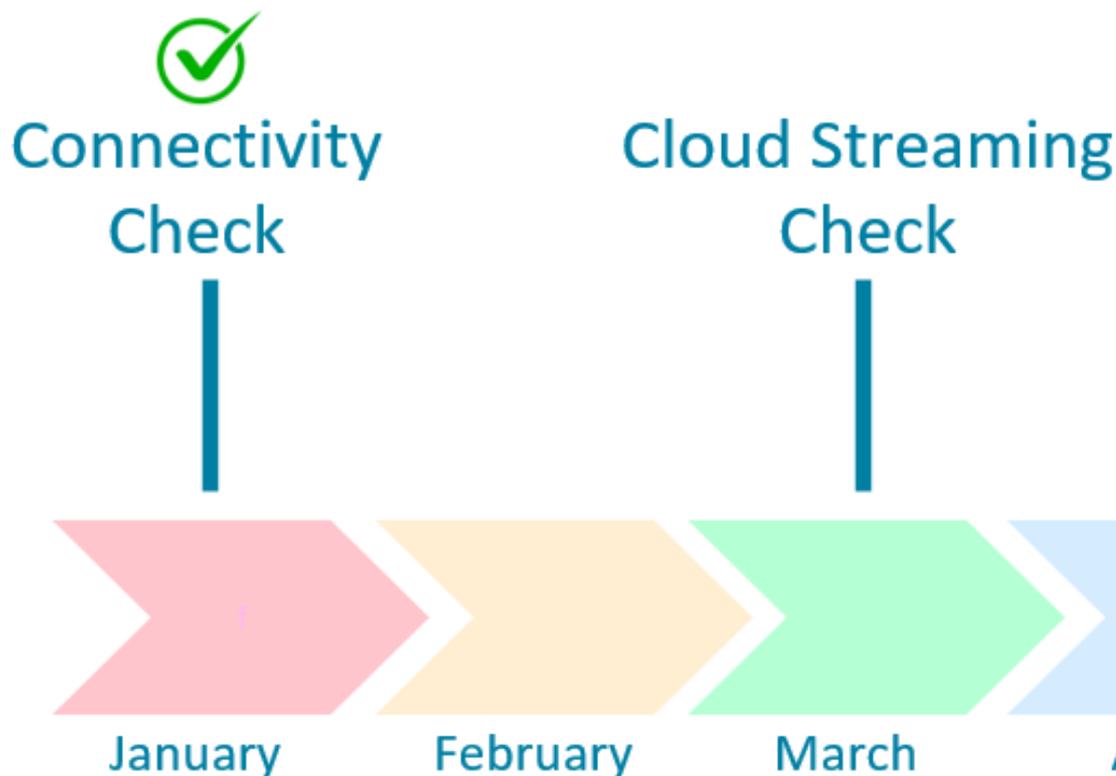
 Equipment checks

 Exam simulation



VUE Enhanced System Test

System Test Enhancements



Run System Test – now in Spanish



System Test



I confirm that on my exam day I will be using this same testing space, computer, and internet connection.

Alert! Work computers generally have more restrictions that may prevent a successful test. Ensure you are not behind a corporate firewall, and shut down any **Virtual Private Networks (VPNs)** or **Virtual Machines**.

1. Copy Access Code

Click '**Copy Access Code**'.

This code will authorize you to perform a system test.

513-060-799

Copy Access Code

2. Download OnVUE

Click '**Download**'.

Download

3. Run OnVUE

Run the OnVUE application from your Downloads folder.

System Test – Poor Internet

The screenshot shows a web browser window with the OnVUE logo in the top left and the text "Access code: XXX-XXX-XXX" in the top right. The main content area is titled "System check - Equipment checks" and features a progress bar at the top. Below the title, there is a message: "We're checking to see if your computer and internet connection meet the requirements." Three check items are displayed: "Microphone" with a green checkmark and a dropdown menu showing "Built-in Microphc"; "Internet checks" with a red error icon and a link to "View results and troubleshooting tips"; and "Webcam" with a black box and a "Rerun" button.

OnVUE

Access code: XXX-XXX-XXX

System check - Equipment checks

We're checking to see if your computer and internet connection meet the requirements.

Microphone ✓
Built-in Microphc

Internet checks ✗
[View results and troubleshooting tips](#)

Webcam ⚙ [Rerun](#)

Failed Internet Check - Details

The screenshot shows a web application window titled "OnVUE" with an "Access code: XXX-XXX-XXX" in the top right corner. A progress bar is partially filled with blue. A modal window titled "Results and troubleshooting tips" is open, containing the following information:

Results and troubleshooting tips Close X

Internet speed results and requirements:

- Your download speed meets the minimum requirements.

We pinged the following URLs but failed when trying to reach the following:

- <https://www.programworkshop.com/status>
- <http://rest.ably.io/time>

URL pings troubleshooting tips:

- Please ensure you are able to connect to these URLs. Alert your network administrator for assistance if you are using a corporate network.

Failed Webcam Check - Details

Results and troubleshooting tips

Close ✕

Internet speed results and requirements:

- Your download speed meets the minimum requirements.

URLs ping results:

- We were able to ping and reach all URLs needed for delivery.

We were unable to make a video streaming connection.

- The streaming connection requires that Wowza.com can be reached as well as a stable connection of at least 1mb upload and download speeds.

Video streaming connection troubleshooting:

- Please make sure any network filtering software is disabled.
- For network administrators, WebRTC WebSocket connections must be allowed to *.*.cloud.wowza.com on TCP port 1935.

Close Apps & Run OnVUE Exam Simulation



System test - Exam simulation -
Close all applications except OnVUE

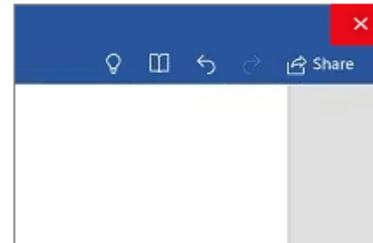
Minimize risk of disruption by following the instructions below:

1. The taskbar must not show lines under any application icons except OnVUE (V).



Note: Your exam will not launch if any applications (except for OnVUE) remain open.

2. Close other applications by clicking the X button in the top-right corner of the application window.



Previous

Next

OnVUE Exam Simulation – 1 item to answer in test driver



System test - Exam simulation - Launch simulation!

You're almost there!

Launch and complete this quick simulation to confirm your testing experience goes smoothly on exam day.

Launch simulation

System Test Complete – Return to GED



Congratulations!

You've completed testing your system.

What's next?

1. Get ready! On exam day, make sure you prepare your testing space — and don't forget to bring your acceptable government-issued ID.
2. If your testing space, computer, and/or internet change prior to exam day, we suggest running a system test again to avoid any issues on exam day.

Close

Home Page on Day of Test

Language Arts Social Studies Science Math

APPOINTMENT
Online Social Studies Test
Today, 2:00 PM CDT

LAUNCH
Appointment details

It's test day!

Good luck. If you haven't already done so, be sure to do a computer system check to make sure you are able to take your online test. Then, prepare your workspace and launch your test up to 30 minutes before your appointment time.

SYSTEM CHECK PREPARE YOUR WORKSPACE

Rules Reminder Video Automatically Plays When Test is Launched

Rules Reminder

Before you begin your GED online test, we want to remind you of a few rules.



Check In for Test

It's time to check in!

Description	Details	Order Information
<p>Exam GED_OV: GED® Test</p> <p>Content Areas</p> <ul style="list-style-type: none">• SCI_OV: GED® Test - Science <p>Language: English Exam Length: 90 minutes</p>	<p>Appointment Tuesday, March 9, 2021 Check-in time: 04:15 PM CST Start time: 04:45 PM CST</p> <p>CHECK IN</p>	<p>Order Number/Invoice Reschedule 0057-5542-7170 Cancel</p> <p>Registration ID 392581414</p> <p>Status Purchased</p>

GED Testing Service Policies

Admission Policy

Please note this exam is proctored in English only.

Live Chat Now Available During Check In



English (US) ▾

Alert! Work computers generally have more restrictions that may prevent a successful test. Ensure you are not behind a corporate firewall, and shut down any 'Virtual Private Networks' (VPNs) or 'Virtual Machines'.

1. Copy Access Code

Click '**Copy Access Code**'.

This code will authorize you to start the exam check-in process.

726-653-655

Copy Access Code

2. Download OnVUE

Click '**Download**'.

Alert! Mac users, you may need to allow OnVUE within 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation, and Input Monitoring.

Download

Run the OnVUE



Pearson OnVue Support
Typically replies within 7 minutes

Pearson OnVUE



Hello there! Need help? Reach out to us right here, and we'll get back to you as soon as we can!

Reply here...



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Verify Age & Begin Check In Process

Check-In Process

What you need to do to take your exam



System
check



Your
picture



Photo
identification



Workspace
verification

I am eighteen years of age or older.

I am under eighteen years of age.

Passed Equipment Checks



System test - Equipment checks

We're checking to see if your computer and internet connection meet the requirements.



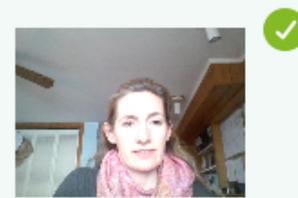
Microphone

Default - Microphone Arr ▾

Say something out loud to make sure your microphone works.



Internet checks



Webcam

Integrated Webcam (0c4! ▾

If you don't see your face displayed, you may be at risk of having your exam revoked.

Next

Student Enters Mobile Number

Use your mobile phone to take your required verification photos



If you don't have a mobile phone, [use your webcam](#) to take the required photos.



Your picture



Photo identification



Workspace verification

1. Select access method

- Text message
- Type URL into mobile phone

2. Enter contact information

+1

I accept the [terms and conditions](#)

Previous

Next

Live Chat Available During Photo Upload



Take picture(s) of your identification

Identification

✓ Select identification type

Driver's license

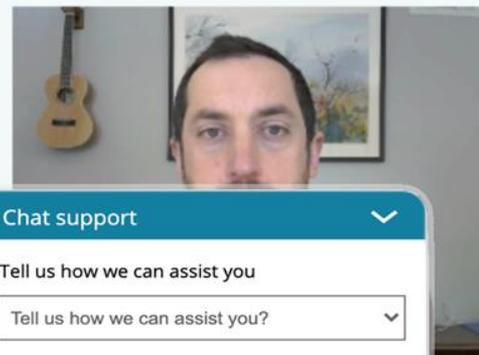
Passport

Other government photo identification

Instructions

Select identification type

Select issuing country of your identification



Chat support

Tell us how we can assist you

Tell us how we can assist you?

Type your message

Cancel

Submit

Previous

After Uploading Photos Student Directed to Click Refresh Onscreen

Complete the mobile verification process to proceed.



Text message sent to +1

Click on the link in the text message to access the mobile site. Then take the required pictures with your mobile phone: [Change phone number](#) [Resend link](#)

-  Your picture
-  Photo identification
-  Workspace verification

Refresh this page when you have successfully uploaded the required photos.
If you are not receiving the texts, please verify your phone number.

Previous Refresh

Close All Applications - Details



An unapproved application is running, so we couldn't launch your exam.

Make sure all applications are shut down by following the instructions below:

1. The dock must not show dots under any application icons except Finder (🔍) and OnVUE (V).



Note: Your exam will not launch if any applications (except for OnVUE and Finder) remain open.

2. Quit other applications via the application menu.



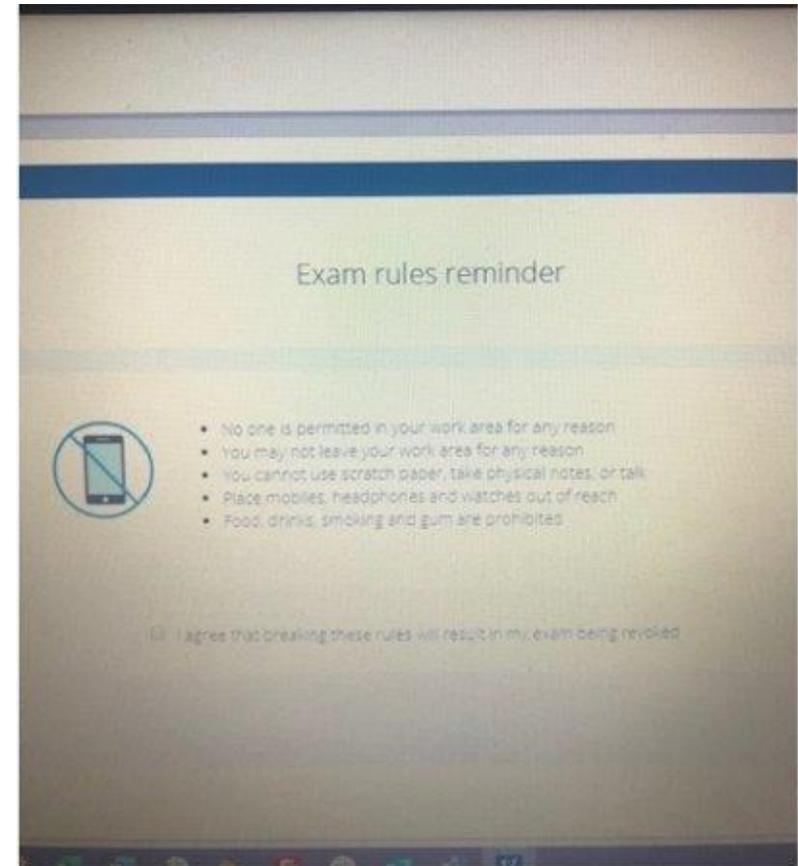
If webcam feed is black, you may be at risk for having your exam revoked.



Student Must Agree to Exam Rules

- No one is permitted in your work area for any reason
- You may not leave your work area for any reason
- You cannot use scratch paper, take physical notes or talk
- Place mobiles, headphones and watches out of reach
- Food, drinks, smoking and gum are prohibited

I agree that breaking these rules will result in my exam being revoked

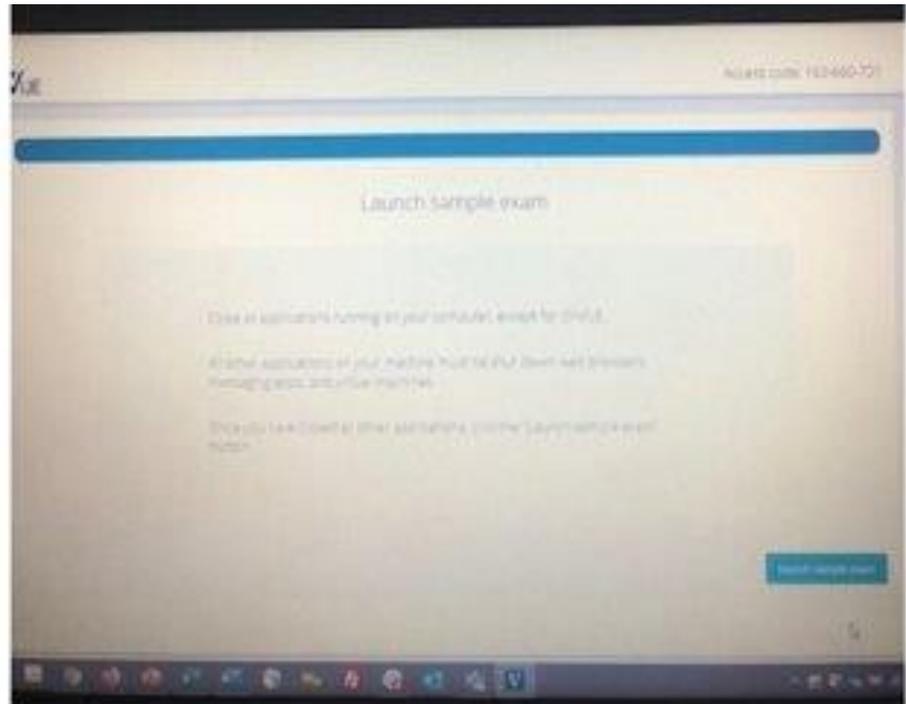


Launch Exam

Close all applications running on your computer, except for OnVUE

All other applications on your machine must be shut down, web browsers, messaging apps and virtual machines

Once you have closed all other applications, click the “Launch exam” button





An unapproved application is running, so we couldn't launch your exam.

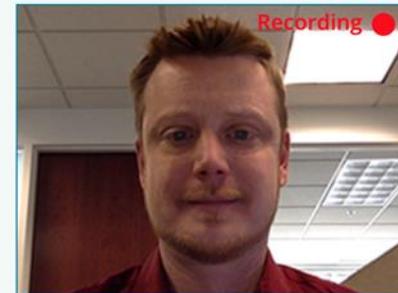
Make sure all applications are shut down by following the instructions below:

1. The dock must not show dots under any application icons except Finder (🔍) and OnVUE (V).



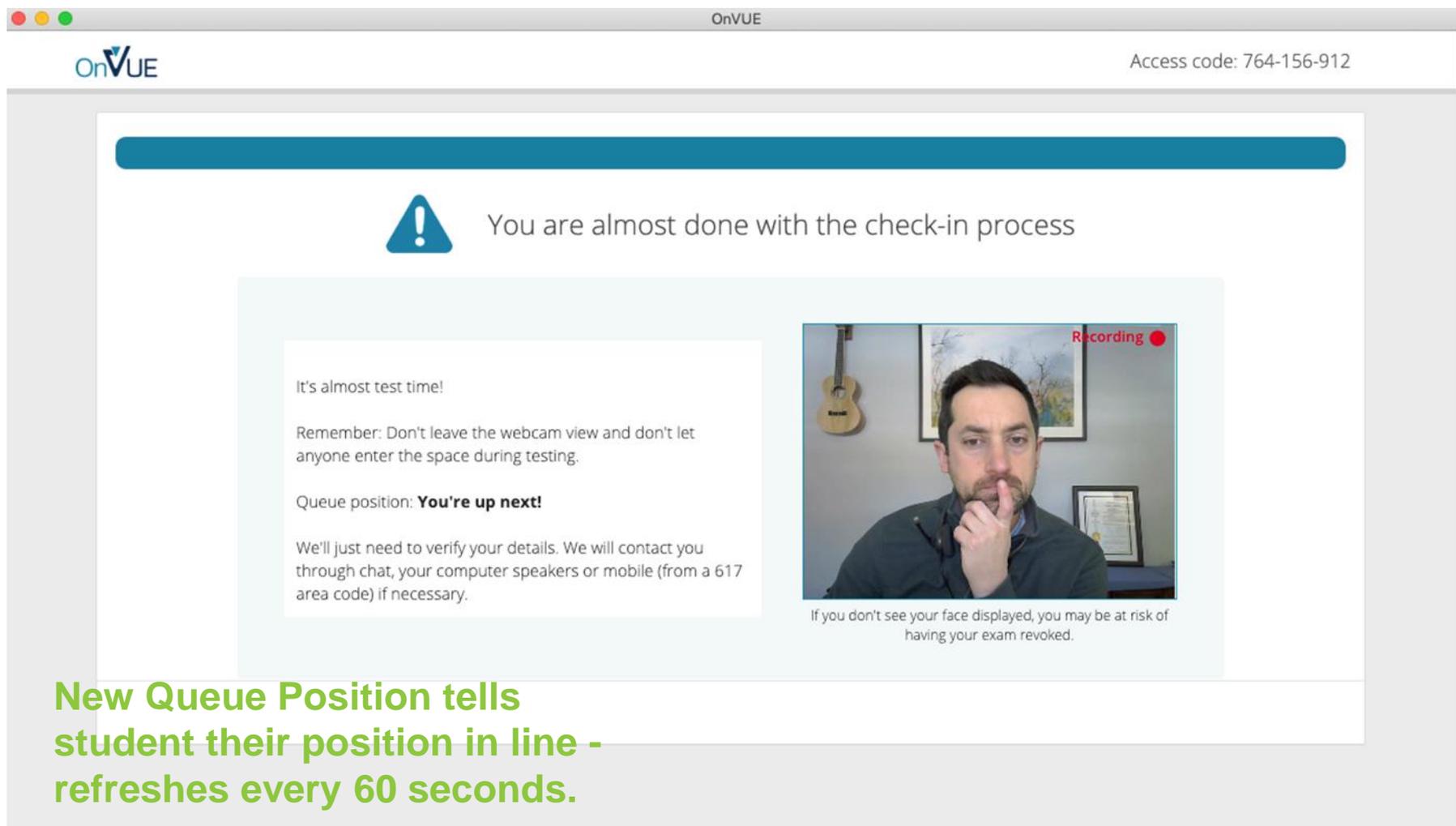
Note: Your exam will not launch if any applications (except for OnVUE and Finder) remain open.

2. Quit other applications via the application menu.



If webcam feed is black, you may be at risk for having your exam revoked.

Now Waiting for a Proctor



The screenshot shows the OnVUE interface. At the top left is the OnVUE logo, and at the top right is the access code: 764-156-912. The main content area features a blue bar at the top, followed by a warning icon (a blue triangle with a white exclamation mark) and the text "You are almost done with the check-in process". Below this is a light blue box containing a white text area on the left and a video feed on the right. The text area contains the following information: "It's almost test time!", "Remember: Don't leave the webcam view and don't let anyone enter the space during testing.", "Queue position: **You're up next!**", and "We'll just need to verify your details. We will contact you through chat, your computer speakers or mobile (from a 617 area code) if necessary." The video feed shows a man with a beard and glasses, wearing a dark shirt, with his hand to his chin. A red "Recording" indicator with a red dot is visible in the top right corner of the video. Below the video feed is the text: "If you don't see your face displayed, you may be at risk of having your exam revoked."

New Queue Position tells student their position in line - refreshes every 60 seconds.

Internet Trouble During Exam

You have lost your internet connection. OnVUE is disabled until your connection is restored.



Your internet connection appears to be unstable...

If you think your internet is now stable and you're ready to resume your exam, click "Relaunch".

Relaunch

Preparing Your Students

To-Do List Test SUCCESS

- Watch the OP videos
- View the computer tutorial (repeat as needed)
- Learn the basic tools of the test (highlighter, font/color change, text size, etc.)
- View the calculator tutorial (repeat as needed)
- Learn the calculator keys for required operations
- Know where to find and how to use test resources (calculator, symbol tool, formula page, calculator reference)
- Learn to use the onscreen whiteboard (best for math equations)
- Learn to use the onscreen scratchpad (best for RLA notes)
- Repeat all of above as needed

Set Aside Time for Tutorials

- 1) What to Expect
- 2) Calculator
- 3) Whiteboard



Calculator Tutorial
Calculator



Welcome to the GED® Test Calculator Tutorial

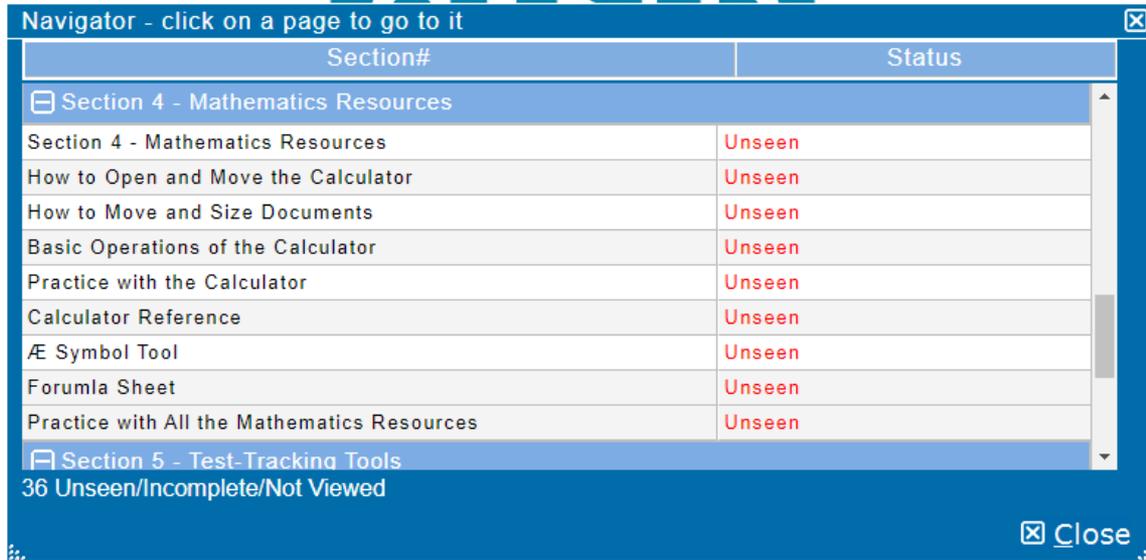
To begin, look at the lower right corner of the screen.

Click the Next button.



One More Time – Computer Tutorial!

Tutorial - Candidate Name



Navigator - click on a page to go to it

Section#	Status
[-] Section 4 - Mathematics Resources	
Section 4 - Mathematics Resources	Unseen
How to Open and Move the Calculator	Unseen
How to Move and Size Documents	Unseen
Basic Operations of the Calculator	Unseen
Practice with the Calculator	Unseen
Calculator Reference	Unseen
Æ Symbol Tool	Unseen
Formula Sheet	Unseen
Practice with All the Mathematics Resources	Unseen
[-] Section 5 - Test-Tracking Tools	
36 Unseen/Incomplete/Not Viewed	

Close

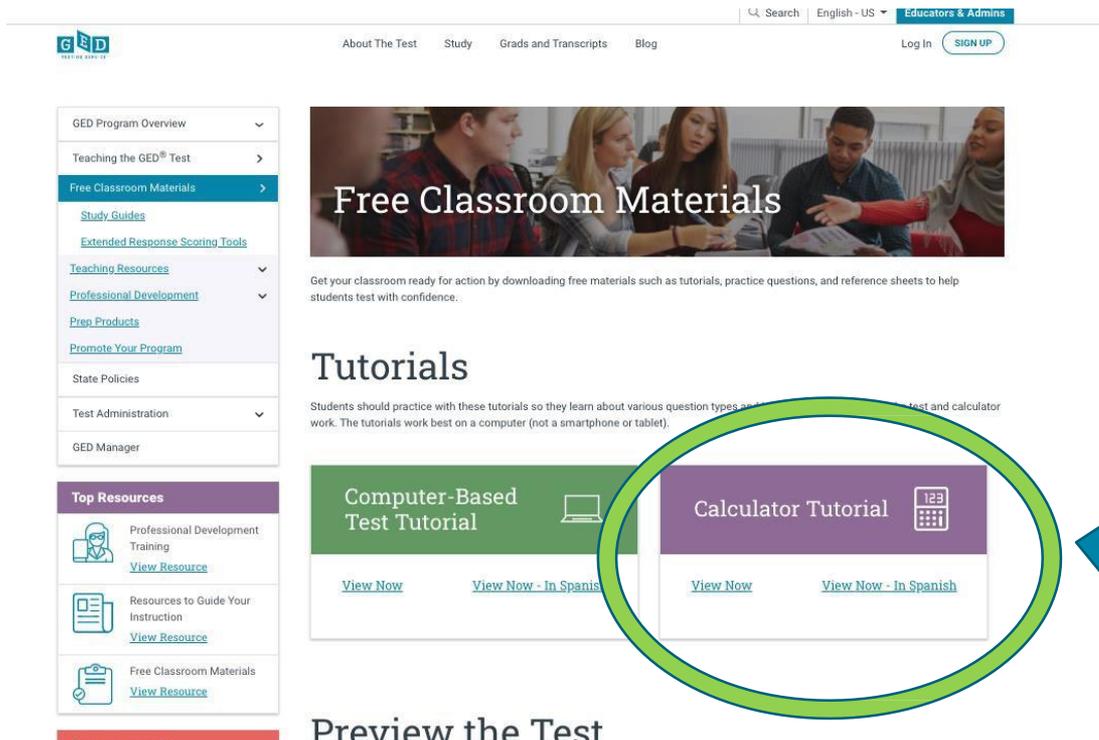
Navigator Next →



<https://ged.com/practice-test/en/computer-demonstrator/>

Calculator – On-Screen Only for O.P.

- Handheld calculators are not allowed
- On-screen calculator same as GED Ready
- Tutorial available on GED.com under
“Free Classroom Materials”



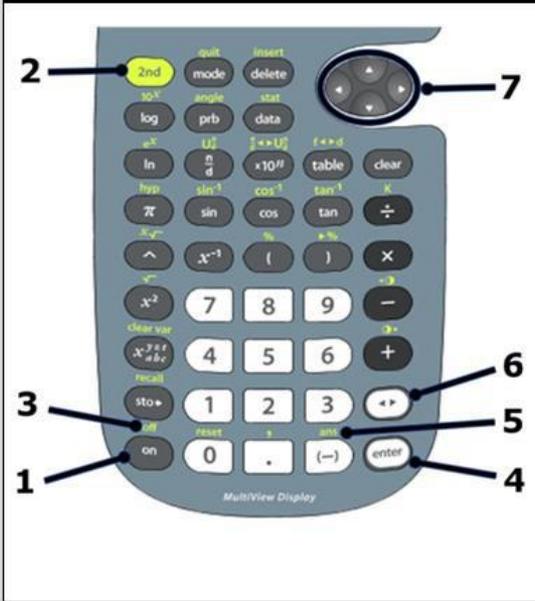
The screenshot shows the GED website interface. On the left is a navigation menu with categories like 'GED Program Overview', 'Teaching the GED® Test', and 'Free Classroom Materials'. The 'Free Classroom Materials' section is expanded, showing links for 'Study Guides', 'Extended Response Scoring Tools', 'Teaching Resources', 'Professional Development', 'Prep Products', and 'Promote Your Program'. Below this is a 'Top Resources' section with icons for 'Professional Development Training', 'Resources to Guide Your Instruction', and 'Free Classroom Materials'. The main content area features a banner for 'Free Classroom Materials' with a photo of students. Below the banner is a 'Tutorials' section with a description: 'Students should practice with these tutorials so they learn about various question types...'. A green circle highlights the 'Calculator Tutorial' card, which includes a calculator icon and links for 'View Now' and 'View Now - In Spanish'. A large blue arrow on the right points towards the highlighted calculator tutorial.

Calculator Tutorial

Instructions

Basic Operations of the Calculator

Locate the **basic keys** on the image and review their **functions** in the numbered list.

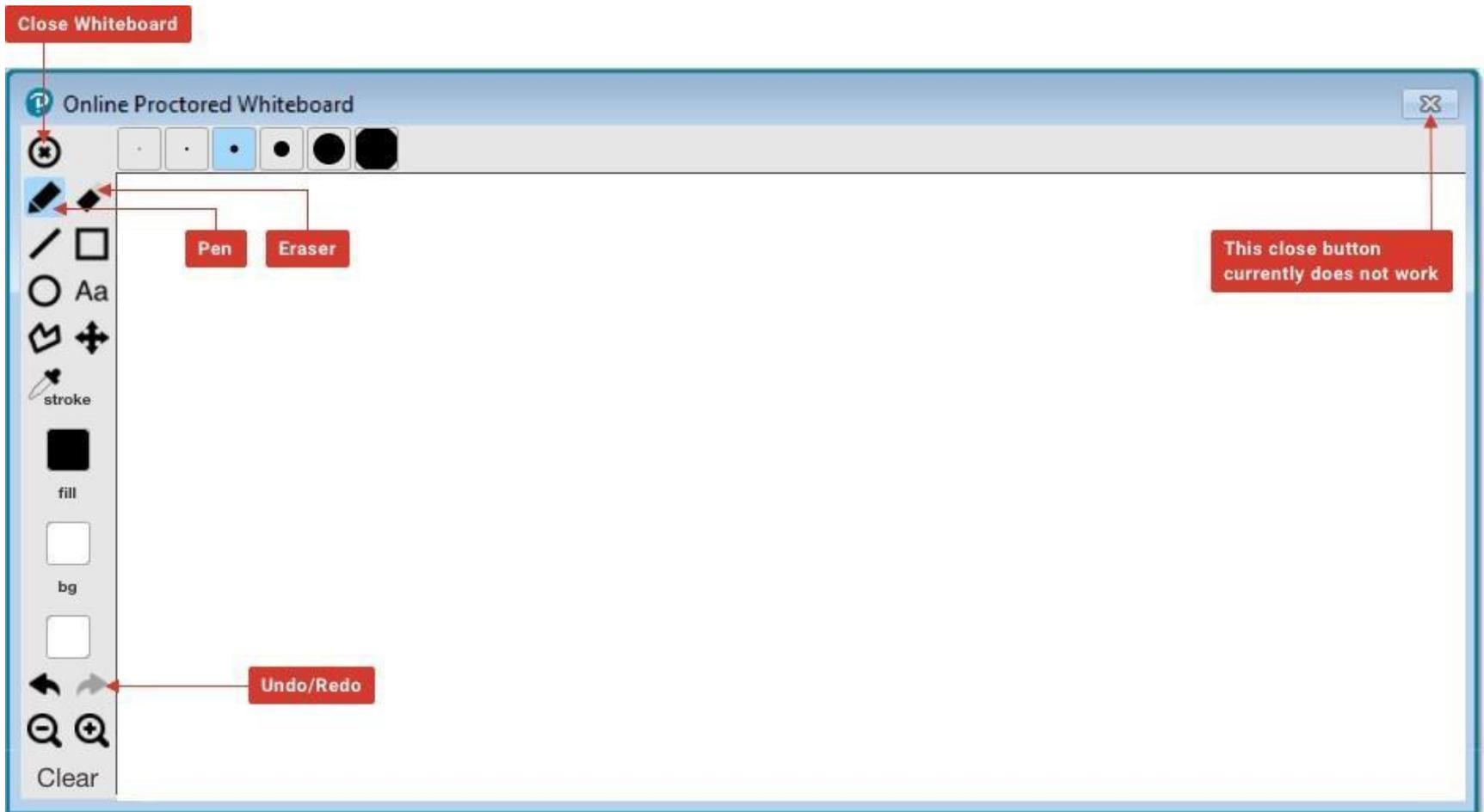


- 1  turns on the calculator.
- 2  turns on the 2nd indicator and accesses the function shown above the next key you press.
- 3   turns off the calculator and clears the display.
- 4  completes the operation or executes the command.
- 5   recalls the most recently calculated result and displays it as Ans.
- 6  toggles the answer between fraction and decimal, exact square root and decimal, and exact pi and decimals formats.
- 7  allows you to move the cursor on the screen and in operations as necessary.

Practice with the Calculator keys on the next page.

Students and Educators Can Practice with the Whiteboard

<https://home.pearsonvue.com/onvue/whiteboard>



One More Tool – The Scratch Pad

- Is provided in addition to the Whiteboard
- Does not have the pen functionality of the whiteboard
- Can be opened and closed as a pop-up while the student is taking the test
- Use to take notes from reading passages

The screenshot displays the GED Test interface for a reading passage titled "Lessons on the Savanna" by Roland Smith. The interface includes a top navigation bar with "GED® Test - RLA - Candidate Name", "Time Remaining 00:26:32", and "Question 1 of 1". Below the navigation bar, there are icons for "Highlight (H)" and "Scratch Pad". The passage text is displayed in a list format, with 10 numbered items. A "Scratch Pad" window is open over the passage, showing a text input area and a toolbar with "Cut", "Copy", "Paste", "Undo", and "Redo" buttons. Red callout boxes with arrows point to the "Open Scratch Pad" button at the top, the "Close Scratch Pad" button at the top right of the Scratch Pad window, and the "Resize Scratch Pad" handle at the bottom right of the Scratch Pad window. The bottom of the interface features "Previous" and "Next" navigation buttons.

Troubleshoot Issues

- Students should do both system test from GED account and system test from VUE during scheduling. If anything isn't fully green, they need to fix their system before test day.
- Plug in laptop
- Have everyone else in house off internet and tell them they can't enter room
- If student can't see themselves in webcam window, they will not be able to test
- If any technical issues occurring on test day or during check in, student should reschedule test to troubleshoot

Proctor Communications

- Student can text Proctor through Live Chat at any time if they are having trouble
- Proctor may text student through Live Chat to warn them of rule breaking
- Student will always get a warning before their test is ended due to breaking a rule
- If Live Chat isn't working, Proctor may talk to student through computer
- If connection isn't good, Proctor will call student on mobile phone

Tuesdays for Teachers

April 27, 2021

3:30 p.m.-5:00 p.m. EST

It's What You've Been Asking For!

Questions?



Thank you!

*Communicate with GED Testing Service®
help@ged.com*

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